## **COMPUTER LABS**

**Business Complex 309 General Use Stations** 

**HJLC** 

**VDM** 

Pete's Place

Knox

For more information about the labs, general use stations on campus, and most up-to-date hours. visit or call-

studenttech.nmsu.edu/labs or 575-646-4757

## AGGIE PRINTING

Las Cruces main campus students receive a printing quota to use at campus printers. Full-time students receive \$20 Part-time students receive \$10

For more information on how to add funds to vour ID card. visit:

studenttech.nmsu.edu/aggie-print

# **EQUIPMENT RENTAL**

Rent laptops, projectors, digital cameras, iPads, & more.

Located in Hardman & Jacobs Undergraduate Learning Center (HJLC) Room 103, east entrance.

Reservations available with online payments.

inside.nmsu.edu/studenttech/equiprentalreserve

## **ESPORTS**

More information including **Discord** and **social** media links available at:

esports.nmsu.edu

# OTHER RESOURCES

#### **Digital Signage**

To display ads on IT's screens around campus.

digitalsignage.nmsu.edu

#### **Web Hosting**

Free web hosting services with my.nmsu.edu account.

web.nmsu.edu

#### **Emergency Notifications**

Sign-up for campus emergency alerts via phone or email.

etm.nmsu.edu

#### **Buy Technology**

Find and purchase discounted technology.

studenttech.nmsu.edu/discounts

#### Software

Free downloads at:

inside.nmsu.edu/software

## Classroom Technology

Instructor assistance with classroom technology.

Milton Hall. Room 74 575-646-6500

classroomtech@nmsu.edu

### **Academic Technology**

Milton Hall, Room 80 575-646-5125

learning@nmsu.edu learning.nmsu.edu

# STUDENT **TECHNOLOGY** RESOURCE **GUIDE & CAMPUS MAP**

INFORMATION TECHNOLOGY (IT)





IT STUDENT TECHNOLOGY & PLANNING STUDENTTECH.NMSU.EDU

## MY.NMSU.EDU

The location for your NMSU account information and portal to NMSU online services: **my.nmsu.edu**Access online services with an NMSU username and passphrase.

Office 365 Apps and NMSU email











For account activation, go to:

myaccount.nmsu.edu

# LEARNING.NMSU.EDU

Canvas is the NMSU learning management system used for most NMSU courses:



learn.nmsu.edu

## CONTACT US

IT Student Technology & Planning is located at Hardman & Jacobs Undergraduate Learning Center (HJLC) 575-646-4857 it-talk@nmsu.edu studenttech.nmsu.edu



Facebook.com/NMSUStudentTech



Twitter.com/NMSUStudentTech



Instagram.com/NMSUStudentTech

## IT HELP DESK

The IT Help Desk can assist with NMSU accounts and passphrases, virus removal and installation, device registration to NMSU network, basic computer diagnosis, and software installation.

#### IT Help Desk:

Hardman & Jacobs Undergraduate Learning Center, Room 105

575-646-1840

help@nmsu.edu inside.nmsu.edu/help

#### **Zoom With Us:**

meeting ID: icthelpdesk



## CANVAS AND TUTORING

#### **Campus Tutoring Center:**

Corbett Center Student Union, Room 206 575-646-6050

campustutoring.nmsu.edu

#### **Canvas FAQ:**

inside.nmsu.edu/learning/canvas-faq-forstudents

## TELEPHONE SERVICES

For issues with telephone services, contact:

IT Work Order Desk - 575-646-5999

or ict\_wodesk@nmsu.edu

To submit a work order, visit:

help.nmsu.edu/TDClient/267/Portal/
Requests/ServiceDet?ID=4270

## INTERNET ACCESS

Remember to connect your devices while on campus. For instructions to connect & register your devices, visit:

#### studenttech.nmsu.edu/connect-your-device

- For accessing sensitive data online, connect to AggieAir-WPA2
- For other internet needs, connect to AggieAir
- For guests visiting the NMSU campus, connect to AggieGuest (stays connected for 60 minutes)

#### **AggieAir and Direct Ethernet**

Available in Garcia, Pinon, Juniper, Chamisa, Rhodes Garrett -Hamiel (RGH), & Vista Del Monte (VDM).

Contact Telephone Services for wireless routers.

#### **Housing Connections**

NMSU residences offer free internet connections with internet speeds of up to 10 MB.

#### NMSU's Virtual Private Network (VPN)

Use VPN to access a secure network & restricted services while off campus. **vpn.nmsu.edu** 

#### **NMSU Eduroam Roaming Wireless Network**

Visit <u>help.nmsu.edu</u> for steps on connecting.

## **CYBERSECURITY**

Report phishing attempts and other online scams to abuse@nmsu.edu.

#### **Cybersecurity Tips:**

#### inside.nmsu.edu/infosec/security-awareness

- Change default passwords for streaming, gaming, or IoT devices connected to WiFi.
- Please secure any device connected to campus WiFi. See device manual for instructions.





